

Routine appointments:

In line with national GP contract changes, from 01.10.25, WMC are changing the way **routine** appointments are booked.

For all routine appointments, you will be required to complete an online e-consultation, which will be triaged by a clinician to determine the most appropriate outcome. This can be completed online using our website. There will be no need to telephone the practice at 11:00am requesting an appointment.

Any patients that telephone for a routine appointment will have an e-consult completed on their behalf by the reception team.

It is in your best interest to provide as much information as possible to ensure you are triaged accurately and efficiently.

All urgent / on the day appointments can still be made by telephone.

Thank you for your understanding and co-operation.